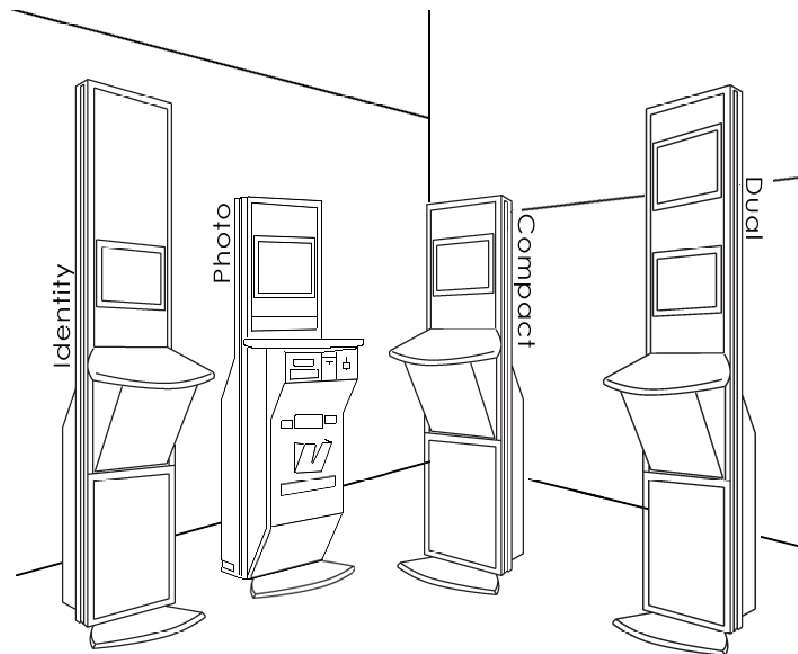**KioskMaster International B.V. Home of the Identity™**
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Identity™ Kiosk

User Manual

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1 Before you begin

1.1 Legal issues and stuff

KioskMaster International BV accepts no liability for any personal or material damage caused by incorrect use of the Identity™ kiosk or any of its hardware and software components, including but not restricted to the intentional or unintentional use or abuse of any software on your kiosk, neither by authorized users, nor by unauthorized users.

Without prior written consent of KioskMaster International BV, installation of additional equipment or unauthorized replacement of any parts voids the warranty of your Identity™ kiosk.

1.2 Acknowledgements

Identity™ is a registered trademark of KioskMaster International BV.

Kaseya is a registered trademark of Kaseya, Inc.

Microsoft Windows and Internet Explorer are registered trademarks of Microsoft Corporation.

All other product names mentioned in this document are properties of their respective owners.

2   Getting started with the hardware

Your Identity™ kiosk is supplied with a number of components, some of which are optional peripherals:
• computer
• keyboard (optional)
• tracker ball (optional)
• touch screen (optional)
• printer (optional)
• webcam (optional)
• card reader (optional)
This chapter describes the basic operating instruction for daily use and maintenance of the kiosk and its peripherals.

2.1   Cleaning instructions

The body of the Identity™ kiosk and the keyboard can be cleaned using a mild domestic detergent, suitable for stainless steel. Use a soft and moist cloth to wipe the surface.
In case the keys have become sticky, the keyboard can be flushed with hot water. The water will flow through the keyboard and come out on the lower front side of the desk.

WARNING: TO AVOID SCRATCHING OF THE SURFACE AND DAMAGE TO SEALS, PAINTED SURFACES AND THE SCREEN, DO NOT USE AGGRESSIVE DETERGENTS, OR DETERGENTS WHICH CONTAIN ABRASIVES.

WARNING: FLUIDS CAN CAUSE SERIOUS DAMAGE TO ELECTRICAL EQUIPMENT. ONLY THE KEYBOARD AND TRACKER BALL ARE DESIGNED TO WITHSTAND WATER. PLEASE MAKE SURE THAT NO CLEANING FLUIDS ENTER THE OTHER PERIPHERALS WHEN CLEANING THE KIOSK.

2.2   How to open and close the desk

The desk is locked on both sides of the Identity™ kiosk. The locking mechanism consists of two parts: a removable lock and the housing. The housing contains a latch that actually keeps the desk in position. The locks secure access to the latches.

To open the desk, do the following:
• Unlock and remove the locks on both sides of the Identity™ kiosks.
• Unhook the latches by turning the latch on the left hand side clockwise and the one on the right hand side counter clockwise.
• Lower the desk.

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Figure 1: Locate the lock (on both sides) and turn the key.

WARNING: TO AVOID PERSONAL INJURY OR MATERIAL DAMAGE, SUPPORT THE DESK WHEN UNHOOKING THE LATCHES. ONCE THE LATCHES HAVE BEEN UNHOOKED, CAREFULLY LOWER THE DESK. FAILING TO DO SO MAY CAUSE THE DESK TO DROP UNEXPECTEDLY.

Closing the desk is as simple as following the procedure in the opposite order and direction: raise the desk, hook the latches by turning them turning them in the opposite direction and restore the locks.

IMPORTANT: Always lock the desk, remove the keys and store them in a safe place to avoid unauthorized opening of the kiosk, or loss of the keys to a locked desk.

Figure 2: Always lock the desk.

2.3   Starting or rebooting the computer

The computer has been set up to start automatically as soon as the Identity™ kiosk is connected to a power outlet. To restart the computer, e.g. in case a software or hardware error that caused the system to crash, simply unplug the Identity™ kiosk and wait at least 10 seconds before reconnecting it.

2.4   The printer

If your Identity™ kiosk is equipped with a printer, please refer to the **Printer User Manual** for details on how to install printer paper, how to solve paper jams, etcetera.

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3   Getting started with the software

Your Identity™ kiosk is supplied with a kiosk software package called "*Nanopoint*". It loads automatically when the Identity™ kiosk is powered up.
Depending on its configuration and the availability of the appropriate connections (network and/or Internet), *Nanopoint* can provide easy access to the Internet and various kinds of digital media.

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