



KioskBlaster

global kiosk network management tools

The screenshot displays the KioskBlaster web interface. At the top, there is a navigation bar with links for Home, Audit, Install, Monitor, Ticketing, Patch Mgmt, Remote CNE, Reports, Agent, and System. Below this, the main dashboard is divided into several sections:

- Alerts:** A table showing recent alerts with columns for Alert Subject, Time, and Notification. The table contains three entries related to new devices found on the LAN.
- Agent Status:** A summary table showing 17 Users Currently Logged In, 18 Agents Online, 18 Agents Offline less than 30 days, 12 Agents Offline over 30 days, and 43 Total Under Management. It also includes a breakdown for Gateways (43) with Online, Offline, and Total counts.
- Patch Status:** A section with a pie chart titled 'Unfiltered Patch Summary'. It shows 6 machines unscanned, 4 fully patched, 7 machines missing more than 5 patches, and 12 machines missing 1-2 patches.
- Operating Systems:** A pie chart titled 'Operating System Distribution' showing Win XP (12, 27.91%), Win 2000 (23, 53.49%), Win ME (1, 2.33%), Win NT4 (3, 6.98%), and Win 98 (4, 9.30%).
- Tickets:** A table listing open tickets with columns for Machine ID, Assignee, Category, Status, Priority, SLA, Type, Dispatch, Tech, Approval, Hours Worked, Last Modified Date, Creation Date, Due Date, Resolution Date, Submitter Name, and Submitter.

PC Inventory / Computer Audit

Complete computer inventory and software inventory. Scheduled LAN audits. Fully automated and always up-to-date.

PC Remote Control / Remote Support

Access computers remotely from anywhere. Secure and configurable. Access PCs behind firewalls and NAT without port mapping or infrastructure changes.

Patch Management

Fully automated security patch scan, patch deployment and history with the click of a mouse. Scalable, secure, configurable and location independent.

Network Monitoring / Alerts

Instant notification for hardware changes, software changes, policy violations, low disk space, unapproved network access, new devices on the LAN, etc.

Windows Event Monitoring / Alerts

Remotely monitor Windows system event log, application event log and security event log with userdefined alerts.

Software Installation / Update

Complete software installations and software updates across the organization with a mouse click. Easier and more flexible than SMS and other solutions.

Help Desk / Trouble Ticketing

Complete integrated trouble ticketing. User and administrator create/update. Policy based notification. Built in online Chat for support personnel and users.

Network Policy Enforcement

Monitor network usage by machine and by application. Define policies and limit network access to only corporate approved applications.

Integrated Reports

Comprehensive integrated management and operational reports. Customizable, always available. View online or export to HTML, Word or Excel.

Maximum Security

Encrypted communication using 256-bit RC4 with rolling keys. No open ports. No plain-text data packets delivered over the network. Nothing for attackers to exploit.

Flexible Administration

One integrated Web based interface. Accessible from anywhere. Flexible setup of administrators and users, computer groups, permissions and policies.

Fast and Easy Deployment

Deploy in minutes without downtime. Automatic discovery and deployment to all computers, local or remote. No long training cycle or learning process.

Minimum System Requirements

Server Requirements

Hardware

450 MHz Pentium II-class CPU or greater
256 MB of RAM
500 MB of free disk space
Network Interface Card (NIC)

Software

Microsoft Windows Server 2003, 2000 Server, 2000 Pro, or XP Pro
Microsoft Internet Information Server (IIS5 or IIS6)
(Optional) Microsoft SQL Server 2000. *Not required with the version that includes the database engine.*

Network

TCP/IP
Outbound Port 5721 1
Inbound Port 5721 2
Inbound Port 80 3
Outbound Port 25 4

Compatibility

Can *not* be installed on a server running Microsoft Exchange

Agent Requirements

Hardware

166 MHz Pentium-class CPU or greater
32 MB of RAM
10 MB of free disk space
Network Interface Card (NIC) or modem

Supported Operating Systems

Microsoft Windows 95 (Winsock 2.0 required)
Microsoft Windows 98
Microsoft Windows Me
Microsoft Windows NT 4.0
Microsoft Windows 2000
Microsoft Windows XP
Microsoft Windows Server 2003

Network

TCP/IP
Outbound Port 5721 2
No Inbound Ports

1. Required for the 'K Blaster' service and updates.
2. Agents connect to the server on port 5721. This port assignment may be changed by the administrator.
3. Port 80 gives access to the web-based Virtual System Administrator server to administrators outside your network. The web server may be moved to a different port number.
4. The Virtual System Administrator server sends email alerts out port 25. Inbound email is not processed.

For more information about how Kioskmaster International can help your team manage a complex network or deployment, contact us today!!

<http://www.kioskmaster.com>